

Blue Stream fiber

The logo for Blue Stream Fiber features the words "Blue Stream" in a blue, italicized sans-serif font. Below "Stream" is the word "fiber" in a green, lowercase sans-serif font. To the right of the text is a graphic consisting of several curved lines that resemble fiber optic cables, with small circles at their ends, suggesting a signal or connection.

At Blue Stream Fiber, we understand how important the Home Protection Plan is and the role it plays in protecting customer services and providing support. As a reminder, our Home Protection Plan provides comprehensive service protection, including repair or replacement of inside and outside wiring and of Blue Stream Fiber equipment, for **just \$4.95 a month**. Previously, customers who opted into the HPP also received 50% off qualifying customer education home visits, **but effective today, those visits will be 100% covered**.

We understand that some residents need additional support including training, and assistance with customer-owned equipment, and are thrilled that through our update to the HPP can now provide that added support!

New services now 100% covered under our HPP, include:

Customer Education Home Visit due to customer-owned equipment or improper customer installation of TV, DVD player, splitter, computer, network card, printer, audio system, telephone, etc., impacting Blue Stream Fiber services.

Customer Education Home Visit as it relates to Blue Stream Service and provided equipment (includes programming remote or having to replace batteries and correcting TV settings like input or channel #).

Please let us know if you have any questions or would like to sign up for the Home Protection Plan. We thank you for being a Blue Stream Fiber customer!